

SHEFFIELD

PCREF

OUR WORK

Council of Governors – April 2024
SHSC PCREF Update



What is the PCREF?

The Patient and Carer Race Equality Framework is:

- An anti-racism framework to address race inequalities in Mental Health
- A framework to improve on the way we interact with patients, carers and communities from racialised and ethnically and culturally diverse
- The PCREF is split into three core components:
 - Part 1 – Leadership & Governance
 - Part 2 – Organisational Competences
 - Part 3 – Feedback Mechanism
- SHSC became an early adopter during 2022



Early Adoption Learning and Outcomes 2021 – 2023

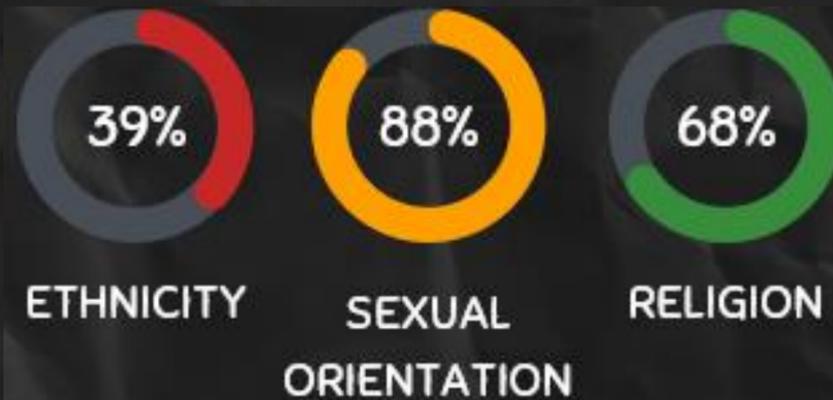
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Leadership and Governance

- Appointed Race Equity Lead and Community Network Lead
- PCREF Involvement pathway established
 - Tier 1 – PCREF Oversight Board
 - Tier 2 – Race Action Group (RAG)
 - Tier 3 – Race Open Door Forum (ROD)

- Deep dive into the Sheffield REC
- PCREF high level implementation plan
- Development of the race equality dashboard

- Series of videos for staff and community members
- [SHSC working to improve access, experiences and outcomes of racialised communities when they get care, treatment and help from us | Sheffield Health and Social Care](#)



Cultural and Practice Change



The following summarises some of the work to date as an early adopter:

- A range of cultural awareness training
- Extended cultural advocacy service
- SACMHA Man Talk programme/Barber shop
- Human Rights training
- Review of translation and interpreting services
- Let's Talk About Race events



Early Adoption Learning and Outcomes 2021 – 2023

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Feedback Mechanisms

Work that has progressed to date includes:

- Closing the feedback loop – Food and hair project
- Out of city patient experience feedback
- Qualitative feedback from SACMHA and PMC on patient experience
- Focus on data



What's Next

- Development of PCREF delivery plan
- Discussions an Inequalities Advisory Board
- Community consultation workshops
- Collating impact of the PCREF work

