Transformation Programme

Sheffield Health and Social Care NHS Foundation Trust

Primary & Community Mental Health Transformation Programme Phase 3

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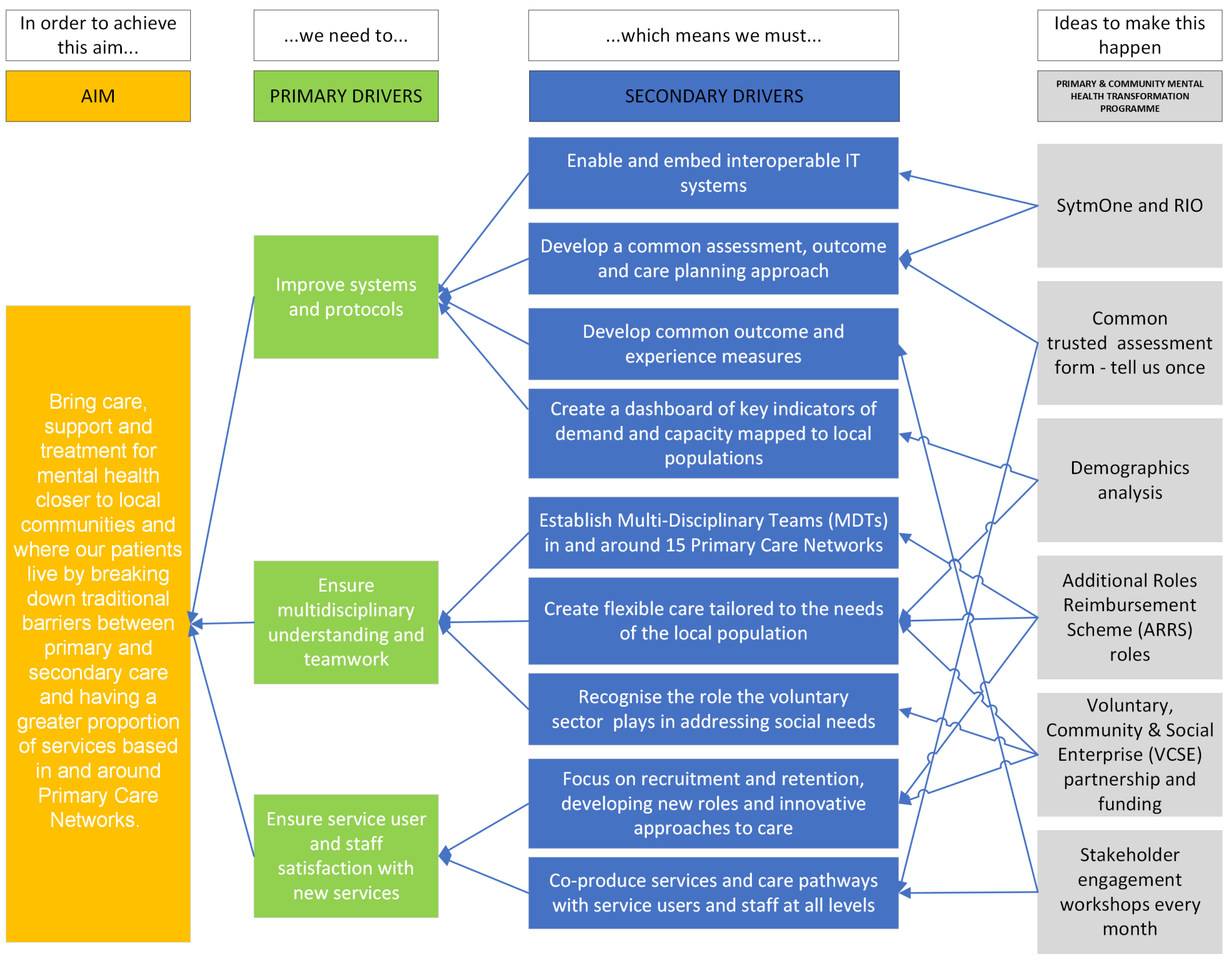
The Reason

The Strategic Partnership is working to deliver ambitious plans within the NHS Long-term plan 2020-24 [1] to develop new, inclusive and generic community-based offers for serious mental illness (SMI), built and provided in and around primary care networks.

Aims

- To provide care closer to home more tailored to the needs of local populations.
- To improve experience and outcomes.
- To stop individuals falling between the gaps in services

Driver Diagram



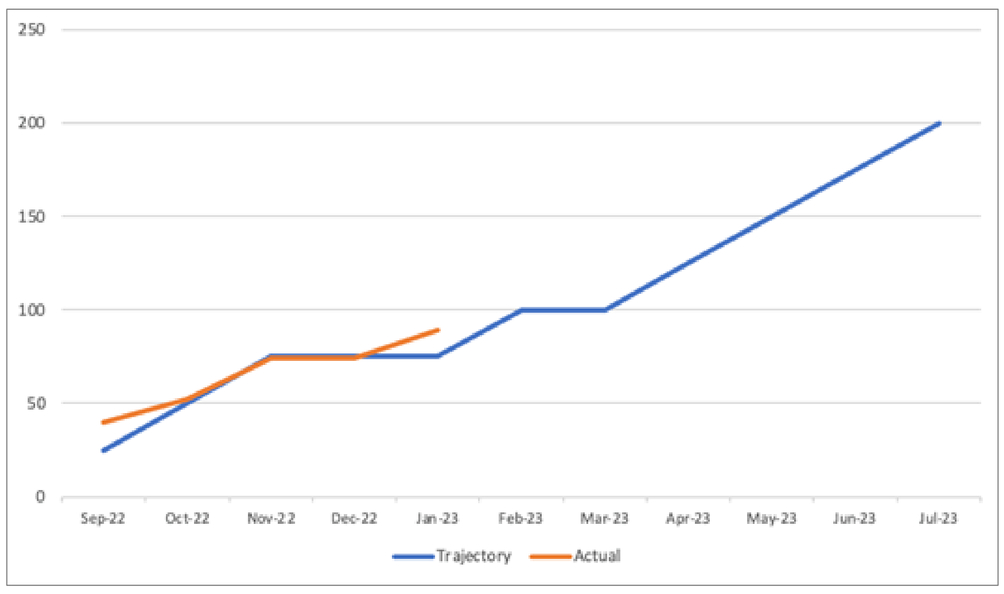
Objectives

- To successfully implement new models that have been co-produced with service users.
- To use these new models to create greater alignment of physical & mental health care, which will help to address the 15 year gap in life expectancy in Sheffield for adults with SMI. [2]
- To ensure that the traditional barriers between primary & secondary care are overcome by monitoring the impact new models have on waiting times for care.
- To improve the referral culture, by moving away from systems designed on referral & discharge which lead to cliff edges.

How are we monitoring improvement?

- A minimum of 3,625 adults & older adults will be accessing new integrated models of primary & community mental health care.
- 4,025 adults & older adults with SMI will receive an annual physical health check
- 539 adults & older adults with SMI will access Individual Placement & Support services (the programme of work to improve access to education and employment).

Staff & Service User Engagement Plan extract



Service User Engagement & Co-Production

- Service users have now supported the development of Phase 3 Values & Principles, building upon the work begun by the integrated workforce.
- All workstreams have x2 Experts by Experience embedded.
- An engagement plan/strategy has been developed, underpinning and informing the ongoing wider engagement work & activities.
- Some feedback from service users:

"Thank you for the integrity and generosity of your approach."
"Thank you for describing me as your peer. The fact that you do is exactly why I so want to encourage you to keep going with your work. Together we will get there! Isn't it just such a privilege to be on a journey about which you can feel such passion and enthusiasm, and for that to be your job! "

Learning from Phases 1 & 2 [3]

- Importance of VCSE & community assets
- Importance of flexibility & innovation in delivery
- Challenges of managing scale of demand
- Challenges of integration with secondary & specialist mental health services

References

1) NHS Long Term plan (2020) https://www.longtermplan.nhs.uk/ (accessed 21.02.23)
2) NHS England, 2018, www.england.nhs.uk/wp-content/uploads/2018/02/improving-physical-health-care-for-smi-in-primary-care.pdf (accessed 21.02.23)
3) Hodgson, Damian - Sheffield University Management School Final Evaluation Report Summary – Phases 1& 2.

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