

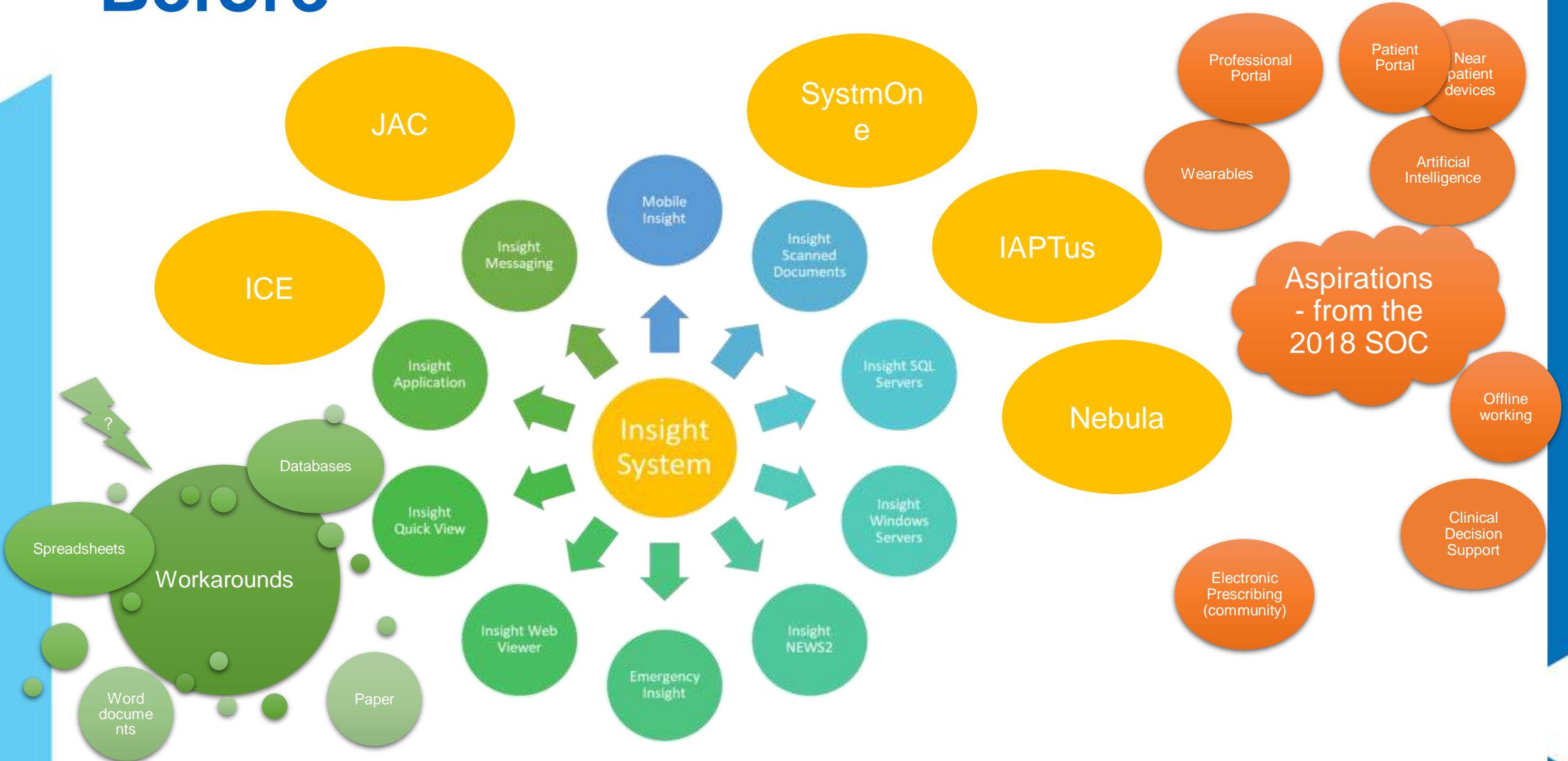
▶ SHSC – EPR

Summary for Council of Governors Meeting
February 2022

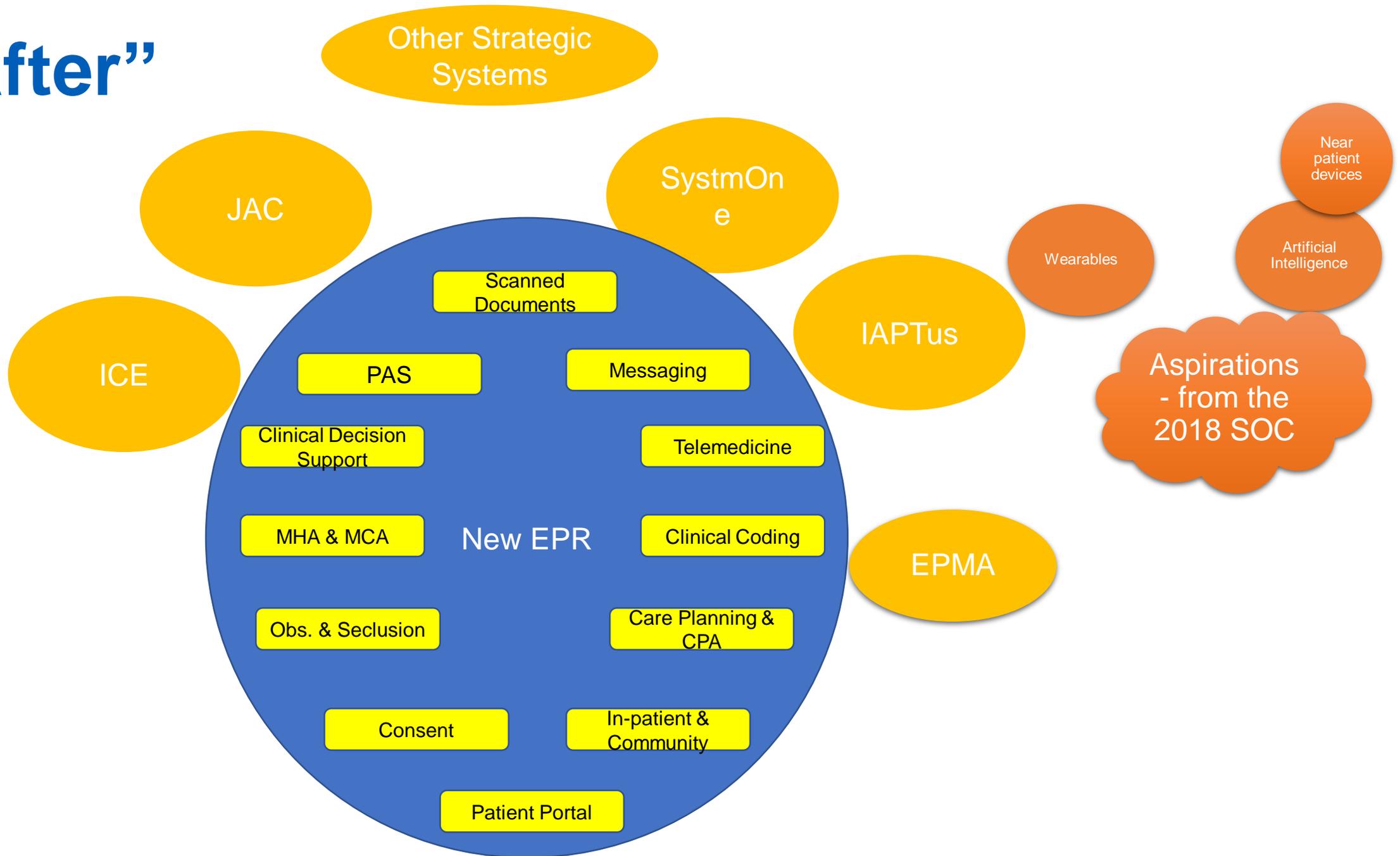
Why are we replacing Insight?

- SHSC has been using Insight for the last 17 years, due to ageing technology & Infrastructure, lack of integration, clinical risk and stability issues the system is no longer fit for purpose
- The Full Business Case (FBC) demonstrated that replacing Insight with Rio from Servelec presents excellent value for money and solves a number of current issues faced by SHSC. It will also enable us to realise several benefits in its operational processes and efficiency.
- Rio will support our strategic aims to transform its services, including how it supports and cares for service users and delivers care, integration with systems used by local partners and national systems and enables the CQC action plan to support “Get back to good”,

“Before”



“After”



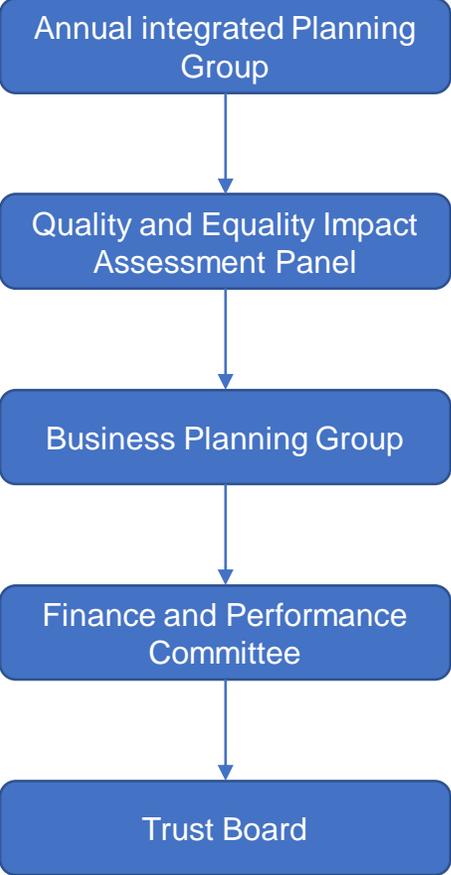
Procurement Process and Outcome

- The procurement for a new EPR launched on 16th July 2021
- This used a compliant procurement procedure known as “Find a Tender Service” (FTS)
- Bidders were taken through several stages of evaluation:
 - Qualification & Mandatory questions
 - Output Based Specification (OBS)
 - Sandpit Demo
 - Executive Presentation
 - Pricing
- The evaluation allowed the “Most Economically Advantageous Bidder” to be identified as Rio from Servelec
- Servelec Healthcare are the market leader in MH EPR systems and are headquartered in Sheffield
- A procurement report and subsequent Full Business Case (FBC) was written and taken through SHSC governance culminating in SHSC Board approval in December 2021
- The procurement process was aided by an external consultant Apira and reviewed by the SHSC’s legal advisors, Capsticks

Business Case Governance

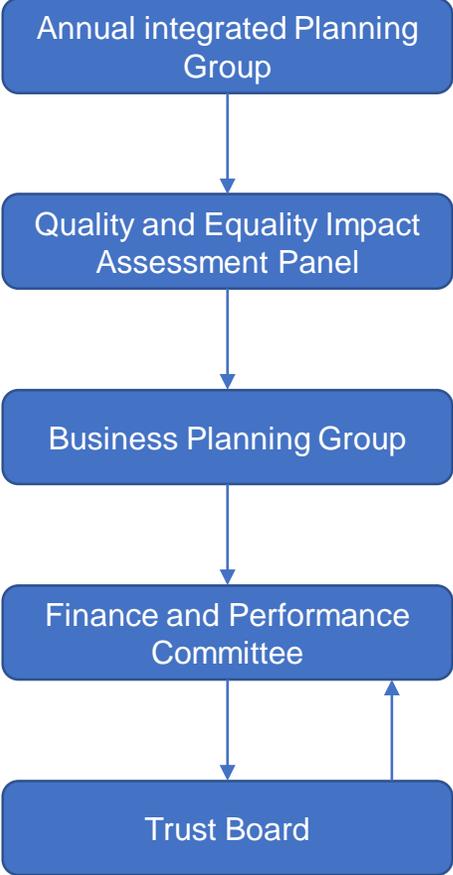
New EPR Programme Board

Outline Business Case



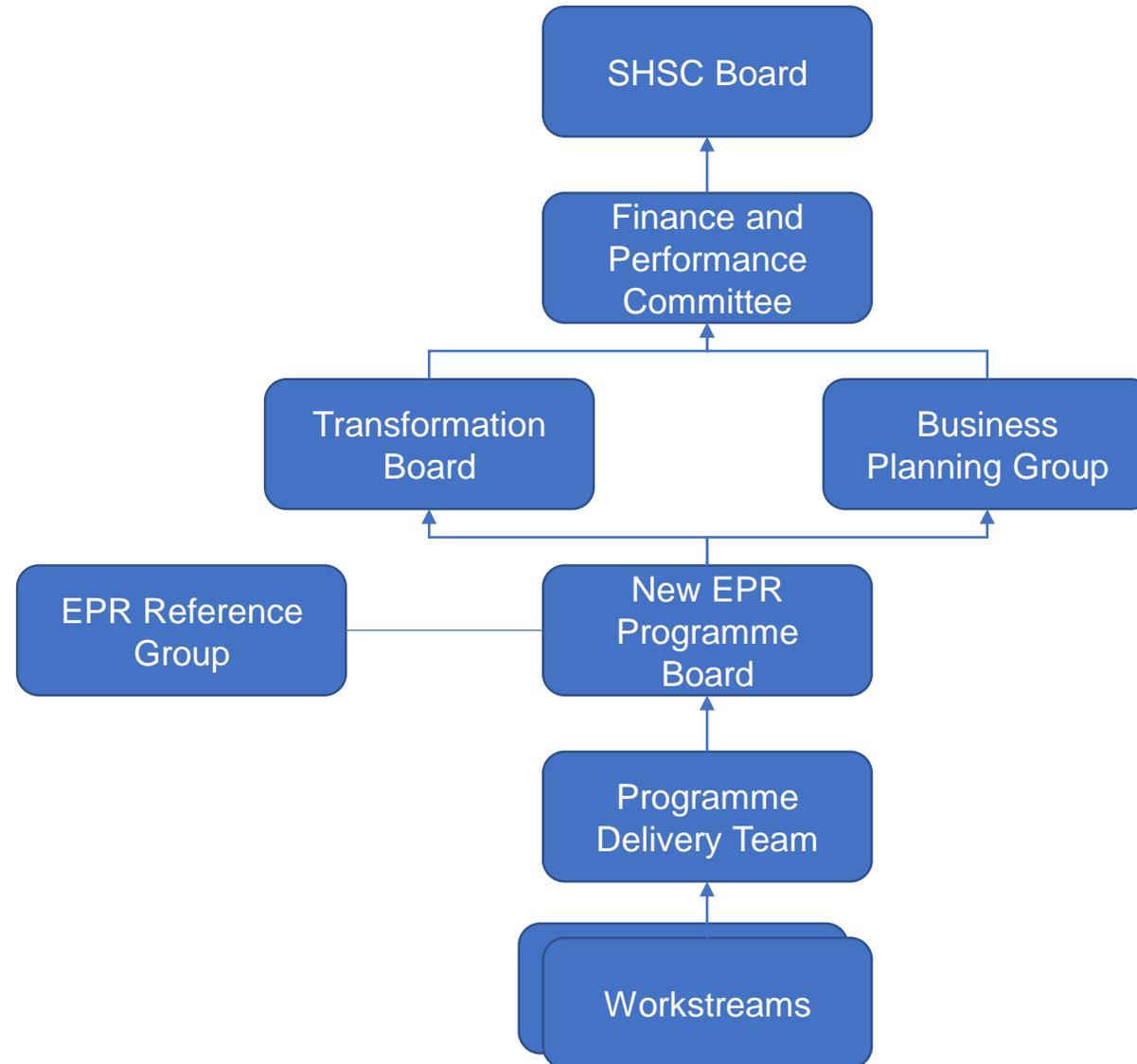
June/July 2021

Full Business Case



November/December 2021

Programme Governance



Funding and Benefits

- Reduction in use of paper: printing, etc.
 - Time savings leading to reduction in staff including use of bank, agency, etc – across admin and clinical roles
 - More efficient processes, information available to support decisions and patient care leading to targeted reduction in length of stay which leads to a saving in inappropriate Out of Area Placements
 - Improvements in management of clinics leading to better utilisation of clinics and reduced DNA
 - Improvement in use of systems leading to better reputation and easier to recruit staff
 - General time savings, efficiency and stability (non-cash releasing)
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- SHSC has been successful in its bid for Unified Technology Funds – £6m across 3 years