

# Back to Good Programme Update

Report to Council of Governors

15 February 2022

Heather Smith

Non Executive Director



# Year 2 progress



**Year One** Requirements are now all **completed** (from CQC report, April 2020)

**Year Two** Requirements in progress (from CQC report, August 2021).

There are 55 requirements (musts and shoulds), of which 25 were due for completion by December 2021.

The current position is:

- Completed at due date = 19
- Additional Completed, prior to due date = 5
- Open with an approved extension as of January 2022 = 8
- Open = 23

# Requirements completed since last report



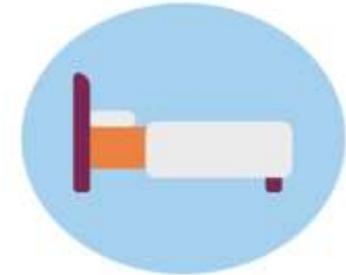
**Awareness and understanding of Duty of Candour**



**Staffing levels suitable for services provided. Keep patients safe and assess needs**



**Mitigation, training and audit in place regarding ligature anchor points**



**Environments which respect patients privacy and dignity**



**Equality and Diversity Strategy**



**Access to information for ward staff**



**Improvements in seclusion on Older Peoples ward**



**Patients involved in treatment and care planning**

# How do we know things are getting better?



Culture and  
Quality Visits

Out of area  
assessment  
process

Board visits

Compliance with  
Care Standards

Team  
performance

# Areas at risk



**Incidents reviewed  
in 5 days of  
reporting**



**Supervision  
rates on Acute  
Wards**