

Council of Governors: Summary Sheet

Title of Paper:

Presented By:

Action Required:

For Information	<input type="checkbox"/>	For Ratification	<input type="checkbox"/>	For a decision	<input checked="" type="checkbox"/>
For Feedback	<input type="checkbox"/>	Vote required	<input type="checkbox"/>	For Receipt	<input type="checkbox"/>

To which duty does this refer:

Holding non-executive directors individually and collectively to account for the performance of the Board	
Appointment, removal and deciding the terms of office of the Chair and non-executive directors	
Determining the remuneration of the Chair and non-executive directors	
Appointing or removing the Trust's auditor	
Approving or not the appointment of the Trust's chief executive	
Receiving the annual report and accounts and Auditor's report	
Representing the interests of members and the public	
Approving or not increases to non-NHS income of more than 5% of total income	
Approving or not significant transactions including acquisitions, mergers, separations and dissolutions	
Jointly approving changes to the Trust's constitution with the Board	
Expressing a view on the Trust's operational (forward) plans	
Consideration on the use of income from the provision of goods and services from sources other than the NHS in England	
Monitoring the activities of the Trust to ensure that they are being conducted in a manner consistent with its terms of authorisation and the constitution	
Monitoring the Trust's performance against its targets and strategic aims	<input checked="" type="checkbox"/>

How does this item support the functioning of the Council of Governors?

The Council of Governors needs to select an indicator within the Trust's Annual Quality Report for auditors to verify the efficacy and accuracy of what is reported and to have input into the development of the Trust's Quality Objectives.

Author of Report:

Designation:

Date:

Council of Governors

Date: 27th February 2020
Subject: Quality Objectives and Quality Report Indicators
From: Tania Baxter, Acting Director of Quality

1. Purpose

<i>For approval</i>	<i>For a collective decision</i>	<i>To report progress</i>	<i>To seek input from</i>	<i>For information/assurance</i>	<i>Other (Please state below)</i>
			✓		

2. Summary

Quality Objectives

As part of NHS Improvement’s requirements of NHS Foundation Trusts, SHSC must identify and set Quality Objectives on an annual basis. These are reported in the Trust’s Annual Quality Report and progress on the achievement of them is monitored through the Trust’s Quality Assurance Committee on a quarterly basis.

When setting the Quality Objectives, the Trust needs to take into consideration:

- Findings from the Care Quality Commission inspections;
- National standards and priorities;
- Commissioning priorities for service developments.

It is essential in our planning that Governor views on what they deem to be the priority areas for the Trust to focus on in the year ahead, are taken into account when setting the Quality Objectives. The Council of Governors have already been involved in the development of the Trust’s Operational Plan for 2020/21. This plan is intrinsically linked to the Trust’s Quality Objectives and the setting of these.

The quality objectives that are in place for 2019/20 are:

Quality Objective 1:

Improving access to services and treatment;

Quality Objective 2:

Improving service user and carer experience, involvement and engagement;

Quality Objective 3:

Improving physical, mental and social wellbeing outcomes for all service users.

Within the Trust's strategic plan, one of our strategic aims is to:

Deliver outstanding care and experiences for our service users and carers.

We have defined the 'how we will get there' as:

- The accreditation of services (where appropriate) ensuring delivery of evidenced based interventions
- Improving service user safety and reduce harm
- Improving physical health outcomes
- Improving access to services and reduce waiting times
- Improving service user experience and the outcome of their care, addressing inequities

It is suggested that the above list is used as the Trust's Quality Objectives for 2020/21, meaning the Trust will adopt five objectives instead of three. This will enable clarity of purpose across all the Trust's key strategic documents, ensuring focus and effort is prioritised across these areas.

Quality Indicator Annual Testing

Each year KPMG, our external auditors have to test three indicators contained within our annual Quality Report, to ensure the data is accurate and accurately reported. Two indicators are nationally set indicators that the auditors must test and one indicator is locally set, approved by our Governors. Auditors suggest that to enable Trusts to gain consistency, indicators should be tested over time.

Suggestions for auditors to test in 2019/20 Quality Report:

- Mortality
- CPA follow up (7 day discharge)
- Patient safety incidents
- Readmission within 28 days
- Gatekeeping of admissions

In 2017/18 and 2018/19 mortality was used as the local indicator for testing by the auditors. This indicator, if chosen again, would enable consistency across the last three years. CPA follow up has previously been used as the local indicator. As the Trust is moving to 72 hours follow up, it is not suggested this should be used this year. Patient safety incidents was included as a national indicator three years ago, however, this proved extremely difficult for auditors to gain consistency across Trusts and national reporting systems. Both readmissions and gatekeeping have been used in the past as national indicators.

3. Next Steps

The Quality Objectives will be included within the Trust's Quality Report for 2019/20. The Quality Report will be approved and published within required deadlines.

4. Required Actions

The Council of Governors is asked to:

- support the suggestion that the Quality Objectives are aligned with the Trust's Strategic Plan and approve the five objectives for 2020/21;
- agree the local indicator for testing by KPMG within the Quality Report.

5. Monitoring Arrangements

Delivery of the Quality Objectives is monitored on a quarterly basis through the Quality Assurance Committee. Development of the Trust's annual Quality Report is overseen by the Quality Assurance Committee, with approval by the Board of Directors.

6. Contact Details

For further information, please contact:

Tania Baxter, Acting Director of Quality, tania.baxter@shsc.nhs.uk,

Tel: 0114 226279