



NHS Foundation Trust

Team Business Continuity Plan – Template

Team name	
Service Area	
Directorate	
Team Managers Name: Job Title: Telephone Number: Email:	Issue date: Review date: Version: Agreed by Line Manager Date: Sign name:

1.0 Function Analysis of your Team

List of Functions determined by legislation/SHSC policy/service plan (Ranked in Priority Order)	Support processes & resources used to provide function	Service Priority: High / Medium / Low	If function is interrupted, how quickly must it be resumed: • up to 1 day • up to 2 days • up to 1 week

2.0 Business Continuity Risk Assessment

2.1 Generic Risks

Risk	Function	Timescale	Probability (H/M/L)	Impact (H/M/L)	Matrix Priority (H/M/L)	Effect on Function	Contingency Plan
Adverse Weather		Up to 1 day	М				
Weather		Up to 2 days	М				
		Up to 1 week	L				
		Over 1 week	L				
Illness in the community/ Flu (including staff illness)		Up to 1 day	L				
		Up to 2 days	L				
		Up to 1 week	М				
		Over 1 week	м			-	
Failure of IT, Tele- communications		Up to 1 day	L				
Utilities (electricity, gas,		Up to 2 days	L				

water)	Up to 1	L			
	week				
	Over 1	L		-	
	week				
Building	Up to 1 day	L			
Accommodation	Up to 2	L			
not available inc Fire damage	days				
5	Up to 1	L			
	week				
	Over 1	L			
	week				
Fuel Disruption	Up to 1 day	L			
	Up to 2	L			
	days				
	Up to 1	L		-	
	week				
	Over 1	L			
	week				
	Up to 1	L			
Major Emergency	day				
Linergency	Up to 2	L			
	days				
	Up to 1	L			
	week				
			1		

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	Over 1	L		
	week			
Transport Infrastructure	Up to 1	L		
Infrastructure	day			
	Up to 1 week	L		
	Over 1 week	L		

2.2 Specific Risks to the Team

Risk	Function	Timescale	Probability (H/M/L)	Impact (H/M/L)	Matrix Priority (H/M/L)	Effect on Function	Contingency Plan
		Up to 1 day					
		Up to 2 days					
		Up to 1 week					
		Over 1 week					
		Up to 1 day				-	
		Up to 2 days					
		Up to 1 week					
		Over 1 week					
		Up to 1 day					
		Up to 2 days					
		Up to 1 week					
		Over 1 week					

3.0 Team Network of Contacts

3.1 Your Team

Name & Address	Home Telephone №	Mobile №

3.2 Your managers

Name & Address	Home Telephone №	Mobile №

3.3 Who you provide a service to (care / information / reception data)

Name & Address	Home Telephone №	Mobile №

3.4 Teams / organisations that provide things to you (staff, information, equipment, food)

Name & Address	Home Telephone №	Mobile №

3.5 Who you need to provide information too if you have business continuity problems (staff / other teams / service users)

Name & Address	Home Telephone №	Mobile №

3.6 Other Teams in the same building

Name & Address	Home Telephone №	Mobile №

4.0 Incident Log Sheet

SERVICE AREA	DIRECTORATE	
YOUR NAME	YOUR JOB TITLE	

DATE:

FROM/TO (Name, Position Organisation)	MESSAGE DETAILS	DECISION/REASONS/ACTION
	FROM/TO (Name, Position Organisation)	FROM/TO (Name, Position Organisation) MESSAGE DETAILS

When completed, please retain this record. It may be required for a debrief about the incident.

5.0 Record of Lessons Learnt, Plan Tests and Activations

Date	Plan test or activation	Issues from the test or activation	Lessons learned	How has the plan been revised	Name of the person revising the plan