

SERVICE DESCRIPTION: Single Point of Access (SPA) for Adult Mental Health Services

The Single Point of Access (SPA) dovetails with the Out of Hours (OOH) Service, creating a single point of referral 24 hours a day, 7 days a week to people who are between 18 and 65 years of age, who are registered with a GP practice in the city of Sheffield.

SPA carry out triage, crisis assessment and duty functions. Staff are co-located with Out of Hours staff and the city wide Approved Mental Health Practitioner Service and work closely with the Home Treatment Service and Liaison Psychiatry Service.

ADDRESS: Netherthorpe House, 101 Netherthorpe Road, Sheffield S3 7EZ

DIRECTORATE: Clinical Directorate

DATE: December 2017

1. ELIGIBILITY

The selection criteria for the above Service are applicable to:

- All adults irrespective of gender, age (between the ages of 18 and 65), ethnicity, sexuality, culture or physical abilities
- People who require assessment and/or treatment for mental health needs which cannot be met by primary care or the IAPT Service

For young people aged 14-17, the Single Point of Access will work with Child and Adolescent Mental Health Services and other children's services, as per the local transitional years protocols.

For people over the age of 65, the Single Point of Access will work with Older Adults Community Mental Health Teams and other older adults services, as per the local agreed protocols.

2. THE REFERRAL PROCESS

Referrals are made via the Single Point of Access (SPA) for Adult Mental Health Services.

3. GEOGRAPHICAL POPULATION COVERED

- The registered populations of NHS Sheffield Clinical Commissioning Group.
- People without settled accommodation who are resident in Sheffield.