

Sheffield Health & Social Care NHS FT – Patient Led Assessment of Care Environment (PLACE) Action Plan from 2017 Assessment Outcomes

| Domain | Actions | Lead | Timescale | Resource Implications |
|-------------------------------------|--|--------------------------|---------------|----------------------------|
| Cleanliness | <p>1. Discuss via Senior Housekeepers meeting the need to manage the following minor items identified during the assessments:</p> <ul style="list-style-type: none"> • High level dusting • Dusting of ventilation grilles • Smearing of internal glazing | Hotel Services Manager | November 2017 | No additional requirements |
| | <p>2. Ensure housekeeping teams continue to concentrate on delivering the excellent cleanliness standards found at assessment in 2017</p> | Hotel Services Manager | Ongoing | No additional requirements |
| Condition, Appearance & Maintenance | <p>Obtain costs for these items identified in the PLACE assessments (unless relating to areas which will be addressed via the Longley Centre Phase 2 Capital Plan) and plan for these to be actioned via the PLACE revenue budget allocation</p> <ul style="list-style-type: none"> • Redecoration – Stange Ward • Replace identified door signs – G1A & G1B (Grenoside Grange) • Repairs to wall plaster damaged by bedrails (G1B) | Capital Projects Manager | December 2017 | Existing allocation |
| | <p>A range of other minor items to be attended to via the Maintenance budget</p> | Head of Estates | December 2017 | Existing allocation |

| | | | | |
|------------------------------|---|--|---------------|--|
| Privacy, Dignity & Wellbeing | Firshill Rise – stains to privacy curtains in treatment room: to be actioned by housekeeping team | Hotel Services Manager | November 2017 | Existing allocation |
| | Provision of hearing loops at reception desks, various units – costs to be obtained and the way forward considered (also counts towards Disability domain) | Capital Projects Manager | December 2017 | May require additional funding |
| Food & Hydration | 1. Work with the responsible on site manager to review provision of the quality of the cook from fresh service at Grenoside Grange and implement improvements | Hotel Services Manager | ongoing | Resource implications not yet assessed |
| | 2. Via the Nutritional Strategy Group (NSG) Action Plan, continue work on changes to compliance with national systems e.g. the Defra Government buying standards for Food and Catering Services; BAPEN (but note these are identified in Year 3 (2019/20) of the Action Plan) | Director of Facilities Management and Hotel Services Manager | ongoing | Resource implications not yet assessed |
| | 3. Consider the feasibility of introducing menus in other languages and formats (also counts towards Disability domain) | Hotel Services Manager | March 2018 | Resource implications not yet assessed |
| | 4. Via the NSG, work to be undertaken to improve timely undertaking of MUST screening for newly admitted service users (also counts towards Disability domain) | Director of Therapy Services + dietetic staff | Ongoing | No additional resource requirements |

| | | | | |
|--------------|--|--------------------------|---------------|--|
| Dementia | Review any wards/units with WC fixtures and fittings are not of a contrasting colour; not of familiar design, or WC doors not painted in a distinguishing colour. Take a decision about addressing this dependent on medium/long term future of that ward/unit | Capital Projects Manager | December 2017 | Resource implications not yet assessed |
| Disabilities | (see above) | (see above) | (see above) | (see above) |

September 2017