

Council of Governors: Summary Sheet

Title of Paper: Feedback from Governor Activities

Presented By: Jayne Brown OBE, Trust chair

Action Required:

For Information	<input checked="" type="checkbox"/>	For Ratification	<input type="checkbox"/>	For a decision	<input type="checkbox"/>
For Feedback	<input type="checkbox"/>	Vote required	<input type="checkbox"/>	For Receipt	<input type="checkbox"/>

To which duty does this refer:

Holding non-executive directors individually and collectively to account for the performance of the Board	
Appointment, removal and deciding the terms of office of the Chair and non-executive directors	
Determining the remuneration of the Chair and non-executive directors	
Appointing or removing the Trust's auditor	
Approving or not the appointment of the Trust's chief executive	
Receiving the annual report and accounts and Auditor's report	
Representing the interests of members and the public	X
Approving or not increases to non-NHS income of more than 5% of total income	
Approving or not significant transactions including acquisitions, mergers, separations and dissolutions	
Jointly approving changes to the Trust's constitution with the Board	
Expressing a view on the Trust's operational (forward) plans	
Consideration on the use of income from the provision of goods and services from sources other than the NHS in England	
Monitoring the activities of the Trust to ensure that they are being conducted in a manner consistent with its terms of authorisation and the constitution	X
Monitoring the Trust's performance against its targets and strategic aims	

How does this item support the functioning of the Council of Governors?

Governors attend a number of events and sit on various committees in order to better understand the NHS landscape and to ensure that their and their members' views are heard. In addition, their involvement allows them to better understand the business of the Trust so that they can be confident that it is operating within its terms of authorisation and constitution, and in the best interests of the people it serves.

Author of Report: Governors

Designation:

Date: April 2019

Report to the Council of Governors	
(please tick if appropriate) For Information only	✓
(please tick if appropriate) For Action	
From:	Angela Barney
Governor Constituency:	Public SW
Feedback from:	All my SHSCT related activities so far this year.
<p>Details:</p> <p>Although I'm no longer a Carer Governor, I have continued to work on Carer related issues, as promised in my election statement to be a Public Governor last year; as well as a few other things.</p> <p>So far this year this has included:</p> <ol style="list-style-type: none"> 1. Being co-opted onto the Board of Sheffield Carers Centre; I now sit on their Governance Committee (1 Board meeting and 1 GC meeting so far, as well as various induction meetings). I would be happy to be contacted by Governors about any Carer related issues. I'm particularly interested in identifying barriers to Carer engagement, and how to use SHSCT's resources (eg via Clover Group?) to identify more Carers (There are around 60,000 Carers in Sheffield and only about 11,000 are known to the Carers Centre). 2. Now that Sheffield City Council's Carers Service Improvement Forum (which I used to sit on) has been disbanded, the Council is looking at new ways to ensure that Carers have an effective voice in service design and improvement. This review is yet to report, but Carer related work goes on, and I attended a meeting to review the Carers' Action Plan on 11th April. 3. I participated in a couple of meetings focusing on how we work together as a Council of Governors (7th March and 4th April). Sam is putting together some proposals from this group for our next Council of Governors meeting. 4. I participated in a workshop for people considering whether to stand to be Governors, on 20th March. 	
Action to be taken:	Please state what is required of governors, ie provide feedback etc for information
Timescale for action:	n/a
Signed: Angela Barney Date: 11 th April 2019.....	

Report to the Council of Governors	
(please tick if appropriate) For Information only	✓
(please tick if appropriate) For Action	
From:	Billie Critchlow
Governor Constituency:	Carer
Feedback from:	Quality Improvement Forum - Carers 19/09/2018
<p>Details:</p> <p>Prof Scott Weich presented a paper reflecting the findings of an audit into Carer Identification and Assessment of Needs in two Community Mental Health Teams. With reference to this Trust's 2016 Carers Strategy, the audit noted that it was unaware of any agreed standard for carer identification and assessment of carer's needs across the CMHTs. A large percentage of service users had nothing recorded about whether or not they had a carer in the North CMHT. The findings of the audit showed that 62.4% of patients under the care of the North Recovery Team are likely to have a carer rather than the 29.9% currently identified. Of these a very low number had had carer's assessments offered and even fewer had had these assessments completed. The recommendations of the audit were chiefly that community mental health teams should aim to improve on carer identification; once carers are identified, the teams perform well at offering assessments. Also, that any changes in service users' circumstances should be reflected in Insight data, which is not always the case.</p> <p>I presented outlines of two new initiatives to support carers and to improve the Trust's response to its Carers Strategy and to address some of the issues raised in Prof Weich's report:</p> <ol style="list-style-type: none"> 1. A project to introduce Carer Awareness training to be available to all Trust staff, with an aim of having at least 2 Carer Champions in each team and department. This training will run several times a year. One purpose will be to share and build upon the good practice that exists in some areas. 2. We plan to offer Recovery Education Workshop Courses to the families and close friends of people who experience psychosis. These courses will be held both in the evenings and the daytime to reflect carers' needs. <p>Both courses will be fully co-produced and include the first hand experiences of carers and service users.</p>	
Action to be taken:	Please state what is required of governors, ie provide feedback etc for information
Timescale for action:	n/a
Signed: Billie Critchlow	Date: 11 April 2019

Report to the Council of Governors	
(please tick if appropriate) For Information only	✓
(please tick if appropriate) For Action	
From:	Billie Critchlow
Governor Constituency:	Carer
Feedback from:	CMHT Reconfiguration Review Project Board
<p>Details:</p> <p>There have been two meetings of this group (March 11 and April 11) consisting of the research team, service users and carers, a manager from one of the Recovery Teams and a representative from SHSC, Dr Hunter. The group's purpose is to steer and advise the evaluation of the recent CMHT reconfiguration that SchAAR are conducting, and is led by Prof Scott Weich. The focus of the evaluation, which will be both qualitative and quantitative, is to get a picture of how the community teams are currently delivering services and to produce a learning outcome which is geared towards patient safety and sustainability. Also a focus of the review is whether services are currently delivering when measured against the rationale for service change and the promise offered.</p> <p>We have been informed about the scope of the review and about the plan to put it into action, as well as some limitations to what the review might achieve. Thorough discussions about the research plan has taken place, especially around whether the SPA service and Early Intervention team should be included too, as well as detailed examination of the ethical issues arising.</p> <p>This group meets monthly and I will provide CoG with any significant outcomes, should they arise, during the coming year.</p> <p>Governors, especially service user and carer governors, who feel they could contribute to the review in workshops or private interviews, or who know someone who might like to contribute, should watch out on social media or for fliers that will circulate with contact details.</p>	
Action to be taken:	Please state what is required of governors, ie provide feedback etc for information
Timescale for action:	n/a
Signed: Billie Critchlow Date: 11 April 2019	

Report to the Council of Governors		
		(please tick if appropriate) For Information only ✓
		(please tick if appropriate) For Action
From:	Billie Critchlow	
Governor Constituency:	Carer	
Feedback from:	Accountable Care Partnership (ACP) Advisory Group	
<p>Details:</p> <p>This was a meeting of those who had been asked to form an advisory group to the Sheffield ACP. It comprises a wide range of health service users, carers and other interested parties. A report was given from the Shaping Sheffield scoping exercise which identified the priority concerns of staff, health service users and carers. The purpose of this was to enable the Advisory Group to set targets for the coming year, and to feed these targets into the ACP, within the framework of the NHS Long Term Plan.</p> <p>Current priorities are broadly:</p> <ol style="list-style-type: none"> 1 Develop a coordinated approach to sustainable, meaningful engagement with patients, carers and the public which can be embedded across the ACP. 2 Engage with groups of people who find it hardest to have their say. 3 Enable older people, their families and carers to have increased voice and influence within the health care system. 4 Support the ACP workstreams to effectively involve local people in shaping service design, delivery and decision making. <p>For me, it was an opportunity to hear the concerns of other carers and to find out that the concerns of carers are wide and varied, although everyone agreed that improved health services could only alleviate carers' concerns.</p> <p>I would like to hear from any Governors who might want to put ideas and concerns forward to this group.</p>		
Action to be taken:	Please state what is required of governors, ie provide feedback etc See above	
Timescale for action:	n/a	
Signed: Billie Critchlow Date: 5 th April 2019		

Report to the Council of Governors	
(please tick if appropriate) For Information only ✓	
(please tick if appropriate) For Action	
From:	Sue Roe
Governor Constituency:	Carer
Feedback from:	Various Meetings
<p>Details:</p> <p>Families Lobbying and Advising Sheffield (FLASH) The e-petition for living wage for paid carers has risen to 543. Carer Chris is looking at other ways of getting the information out to increase the numbers. Also discussed difficulties for people with learning disabilities in having problems accessing dentist and doctors' appointments; also, the Northern General is not easy to get to. Next meeting of the group is on the 2nd May.</p> <p>Patient Forum Group for Beighton and Sothall Meeting took place on 3rd April, attended by the Practice Manager and one of the G.Ps. A newly appointed Neighbourhood Volunteer Co-ordinator managed through Woodhouse Forum team. Woodhouse have this for a long time, have provided social prescribing and work closing with practices in the area to recruit and train volunteers to help improve health and wellbeing of patients in the Sothall/Beighton area.</p> <p>We now have two new G.Ps. and an extra Physician Associate. Patients have asked if the call board be incorporated in the TV so patient's names would come on screen, also verbally which would help people with sight impairments. Next meeting 5th June.</p> <p>Friends of Bents Green School (FOBG) The group have supplied approximately 160 plus eggs and equivalent to all three sites for their Easter Egg Hunt. The Fashion Show is on the 11th June at the school's main site, fashions and model supplied by Blue Sky Fashions. Posters and tickets available after the Easter Break. Ladies are welcome to join us on the night.</p>	
Action to be taken:	Please state what is required of governors, ie provide feedback etc none required
Timescale for action:	n/a
Signed: Sue Roe	Date: 12/04/2019